

### **General**

Change Auto Glasses™ reserves the right to have different discounts to different customers' accounts and insurance companies.

Molding, gasket, clips, and weather strips are separate additional charge if required for installation. Please do not leave valuables in the vehicle as we are not responsible for lost or damaged articles left inside. We use only industry approved retention tape and are not responsible for any paint peeling that occurs as a result of defective paint.

There will be a \$20/day storage charge on vehicle left more than 48 hours after notification of completion. All charges are C.O.D. unless prior written credit approval is obtained. There is a 20% handling charge on returned or cancelled items.

#### **CAUTION:**

Although your vehicle has been vacuumed, there may still be some glass particles not visible. Take necessary precautions to avoid any injury. Be advised that we are not responsible for additional clean-up of your vehicle.

In the event damaged occur to your vehicle during installation. Change Auto Glasses™ reserves the right to choose their preferred repair facility to estimate and complete repairs, if at fault. Change Auto Glasses™ will not be responsible for cost of repairs done by any other repair facility without prior authorization.

### **Post Installation Instructions**

After installation, do not wash your car for 48 hours and leave windows cracked open to relieve air pressure. Installation tape was used on your vehicle, you must remove it in 48 hours.

We recommend that you avoid driving your vehicle until the adhesive used to install your windshield achieves sufficient strength to meet the federal motor vehicle standards for windshield retention.

The adhesive used to install your windshield was designed to meet those standards in the event of a collision or rollover. Until the adhesive develops sufficient strength the windshield may not remain in position during a collision or rollover, placing passengers in greater danger of severe or fatal injury. Please drive with care and always wear your seatbelt.

The "minimum drive away time" for this vehicle is determined by the adhesive manufacturer. It is based on a number of factors which may include the presence of a passenger side airbag, the adhesive used, and the temperature and humidity at the time of the installation.

### **Lifetime Warranty**

All our automotive glass is warranted against defects in material or workmanship for as long as you own the vehicle in which the glass is installed. All such defects must be brought to the attention of Change Auto Glasses™. Truck sliding back glass is warranted against defects in material and workmanship for one year from the date of installation, per the invoice. The original receipt is required to be presented at time of warranty claims.

To exercise your rights under this warranty, you must either call our customer service line at 800-300-8884 or the Change Auto Glasses™ store where work was originally performed. Mobile service is not available on warranty repair.

### **Warranty Exclusions**

This warranty does not cover damage to glass due to vandalism, theft, accident or negligent conduct, nature and/or rock chip, or any other damage not involving defective workmanship or materials. Under no circumstance shall the vendor be liable for incidental or consequential damage.

This warranty does not cover leaks, stress cracks, or related damage in connection with installations to vehicles having damage or rust on the pinch weld. Change Auto Glasses™ will use commercially reasonable efforts, where possible, to advise you of the existence of such damage or rust prior to removal of existing glass.

Warranty is NULL and VOID if repairs or replacement are completed without notification to Change Auto Glasses™. Change Auto Glasses™ is not responsible for any payments for repairs and replacement made by another company without prior authorization.

**This Limited Warranty does not cover used glass.**